



2006 TERESTA GROUP®  
MULTISERVICE PLANS



Description	Theseus®	Vega® Pro S	Maia® Star	X3 & X5	Voyager	AVC	Supernova
<b>Basic Plan</b>							
> Audio and Video Hotline Access							
> Unlimited Parts Replacement							
> Network Troubleshooting							
> Software Upgrade							
> Quarterly Remote System Diagnostic*							
> 180 minutes response from customer call							
> Ten Business Days "turnaround" Repair							
> Courtesy Equipment Loan	\$395.00	\$495.00	\$595.00	\$995.00	\$1,295.00	\$1,495.00	\$1,895.00
<b>Premium Plan</b>							
>Audio and Video Hotline Access							
> Unlimited Parts Replacement							
> Network Troubleshooting							
> Software Upgrade							
> Bimonthly Remote System Diagnostic*							
> 120 minutes response from customer call							
> Five Business Days "turnaround" Repair							
> Courtesy Equipment Loan	\$495.00	\$595.00	\$695.00	\$1,095.00	\$1,395.00	\$1,595.00	\$1,995.00
<b>Superior Plan</b>							
> Audio and Video Hotline Access							
> Unlimited Parts Replacement							
> Network Troubleshooting							
> Software Upgrade							
> Monthly Remote System Diagnostic*							
> 60 minutes response from customer call							
> Overnight Parts Services							
> Courtesy Equipment Loan	\$595.00	\$695.00	\$795.00	\$1,195.00	\$1,495.00	\$1,695.00	\$2,095.00

**PLEASE NOTE:**

\* Shipping Fees policy = Basic and Premium customers pay for shipping in costs, we pay for shipping out costs. Superior customers will not pay for shipping charges. We always ship "ground". For faster service extra charges will apply.

\* Monitors not covered by any service plan.

\* Rates Subject to change without notice.

\*Diagnostic performed on Customer Request.